Reasons why it makes more sense for I/S staff to assist at check-in station when there is a line than to have patrons check out at I/S desk

* Having people bypass the circ desk and go straight to I/S to check out will make us unavailable to answer questions from people needing reference questions answered or computer help which is our primary responsibility.
* There is a greater likelihood of people from the back of the line being served prior to people at the front, which isn’t fair as those at the front have been waiting longer.
* People looking for bathroom keys at the I/S desk may get the key ahead of someone who is still waiting in line or will have to get back in line as we cannot see if the keys are available from our desk.
* Holds are housed behind the circ desk.